



**AVISENA HEALTHCARE SDN BHD**  
**(Company No: 20301018445(1048278-D))**  
**TENDER NOTICE**

Avisena Healthcare Sdn Bhd (“**AVISENA**”) invites interested and suitably qualified service providers with proven experience in healthcare or institutional security to submit tenders for the provision of outsourced security services for Avisena Specialist Hospital and Avisena Women’s and Children’s Specialist Hospital.

The proposed security services shall include the deployment of an adequate number of trained and competent security personnel to ensure comprehensive 24-hour security coverage of the hospital premises. This shall encompass, but not be limited to, access control, routine and ad-hoc patrols, surveillance and monitoring, crowd control, and incident and emergency response, in accordance with hospital operational requirements. The security services shall be provided on a 24-hour basis with appropriate shift arrangements to ensure continuous and effective coverage. The appointed service provider must comply with all applicable laws and regulatory requirements governing security services in Malaysia, including holding a valid licence issued by the **Ministry of Home Affairs (Kementerian Dalam Negeri – KDN)**.

All deployed personnel shall be properly vetted, trained, and qualified, and capable of operating within a hospital environment. Services must strictly adhere to AVISENA’s policies, safety and security protocols, healthcare operational requirements, and applicable healthcare standards and accreditation requirements, including adequate manpower deployment at all times.

Tender Title & Ref No	Tenderer’s Qualification	Site Visit/Briefing	Tender Document Fee	Issuance of Tender Document	Submission Place & Tender Deadline
<b>PROVISION OF OUTSOURCED SECURITY SERVICES FOR AVISENA SPECIALIST HOSPITAL AND AVISENA WOMEN &amp; CHILDREN’S SPECIALIST HOSPITAL</b>  Tender Ref No: <b>AVISENA/CPO/TENDER/AHC/HSSE/2026/0014</b>	<ol style="list-style-type: none"><li>1. Must possess a valid security service license issued by Kementerian Dalam Negeri (KDN) under the Private Agencies Act 1971</li><li>2. Having valid registration with <i>Suruhanjaya Syarikat Malaysia (SSM)</i>.</li></ol>	NOT APPLICABLE	Tender documents are available for purchase by qualified tenderers upon payment of RM150.00 (non-refundable),  Payment shall be made via online transfer under the beneficiary name Avisena Healthcare Sdn Bhd.  Bank details will be furnished via email upon confirmation of qualification.	Access to the Tender Documents will be provided through the Avisena e-procurement system (ADAM)  on <b>11 May 2026 (Monday)</b>  until <b>22 May 2026 (Friday)</b>	<p style="text-align: center;"><u>Date:</u> <b>22 May 2026 (Friday)</b></p> <p style="text-align: center;"><u>Time:</u> <b>Before 12.00 noon</b></p> <p style="text-align: center;">Submission online via Avisena e-procurement system (ADAM)</p> <p style="text-align: center;"><b>Late submissions will not be considered</b></p>

1. Interested Tenderers who meet the qualification criteria outlined in the table above and possess a proven track record in providing outsourced security services, experience in providing security services preferably in hospitals, healthcare facilities or similar environments, are invited to participate.
2. **Tenderers who are interested to participate are required to submit your application via the following link (<https://avisena.com.my/Tender>) which is also accessible through Avisena’s official website.**
3. The Tender Document will be released on the date, time, and location specified as per the above table. The Tender Document will **ONLY BE SHARED** with Tenderers who have fulfilled the qualification requirements as stated therein.
4. Avisena **SHALL NOT** entertain any request for the Tender Document before and/or after the time as stipulated.
5. For any queries or clarifications, Tenderers are advised to contact the Central Procurement Office at 03-5515 1888 (ext. 20504 / 20522) or via email at [procurement@avisena.com.my](mailto:procurement@avisena.com.my). This advertisement, along with more information about Avisena Healthcare Sdn Bhd, is also available on our website at [www.avisena.com.my](http://www.avisena.com.my).